

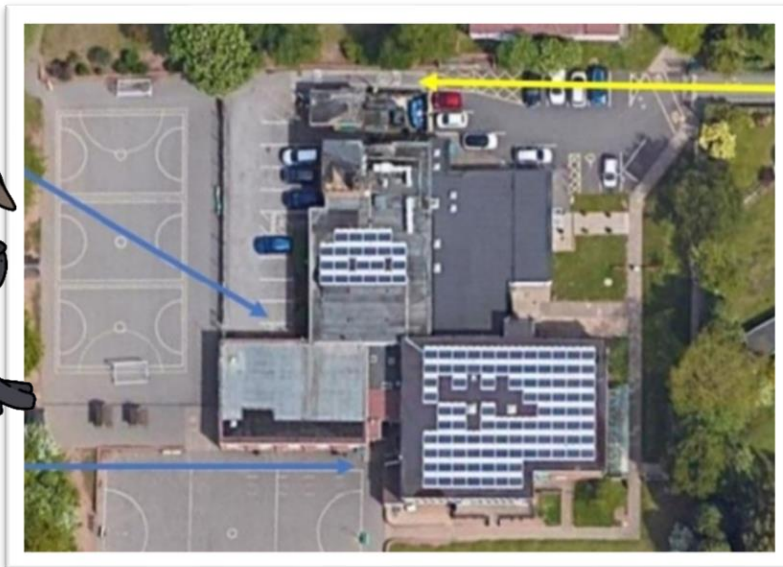
Welcome to Sue's Swim School

Whitehouse Common Primary School Cotysmore Road, Sutton Coldfield B75 6BL

You will shortly receive an email with a link to make payment on and a text with a link to pay your 1 off membership fee. It is important that this is paid before your first session please.

Finding the pool

- Use the smaller driveway - The code for the gate will be supplied when you booked in.
- Drive through - You can park on the playground, please be aware children may be leaving lessons.
- Use the white door to enter.
- Use the changing room entrance to pick up children at the end of the lesson.



Social Media

We recommend you follow us on at least one of our social media pages. We will post updates and news on them rather than constantly email out, fund us at @suesswimschool

Spectating

As of this update (Dec 21) the school have asked us to not have parents on poolside. There is a small area near the pool door where you can spectate, if you do- we ask you to only be there for 5 minutes to avoid congestion.

Refunds policy

We cannot refund fees for sessions you have paid for in the course should you decide to stop. For further information on referrals or cancellation, please use the website FAQs

<https://www.suesswimschool.co.uk/faqs>

Questions policy

The best way to get hold of us is by emailing currentswimmer@suesswimschool.co.uk with any questions you may have.

Cancelled Sessions

In the unlikely event we have to cancel a session, that lesson will be carried over. For example- if it was Week 8 that gets cancelled, the following Week would be Week 8. We cannot defer lessons for personal holidays etc

Useful links

FB
<https://www.facebook.com/suesswimschool/?ref=bookmarks>

Insta
<https://www.instagram.com/suesswimschool/>

Live Calendar
<https://www.suesswimschool.co.uk/calendar>

Swimphony Hub
<https://suesswimschool.swimphony.com/>

FAQ's
<https://www.suesswimschool.co.uk/faqs>

