

## Welcome to Sue's Swim School

Cardinal Wiseman School, Old Oscott Hill, Kingstanding, B44 9SR

- Park in the car park, please be aware there are children walking.
- Enter through the main entrance and turn right.
- Walk down the corridor until you reach a table.
- On your left are the changing room, Boys downstairs, Girls upstairs.
- The pool door is in the corner of the room.

### Social Media

We recommend you follow us on at least one of our social media pages. We will post updates and news on them rather than constantly email out, find us at @suesswimschool



### Spectating

As of this update (Dec 21) We can have spectators for the first and last 5 minutes of each session.

### Refunds policy

We cannot refund fees for sessions you have paid for in the course should you decide to stop. For further information on referrals or cancellation, please use the website FAQs

<https://www.suesswimschool.co.uk/faqs>

### Questions policy

The best way to get hold of us is by emailing [currentswimmer@suesswimschool.co.uk](mailto:currentswimmer@suesswimschool.co.uk) with any questions you may have.

### Cancelled Sessions

In the unlikely event we have to cancel a session, that lesson will be carried over. For example- if it was Week 8 that gets cancelled, the following Week would be Week 8. We cannot defer lessons for personal holidays etc

### Useful links

FB  
<https://www.facebook.com/suesswimschool/?ref=bookmarks>

Insta  
<https://www.instagram.com/suesswimschool/>

Live Calendar  
<https://www.suesswimschool.co.uk/calendar>

Swimphony Hub  
<https://suesswimschool.swimphony.com/>

FAQ's  
<https://www.suesswimschool.co.uk/faqs>

